

PART I : PASSENGER

2. TERMS AND CONDITIONS ON ALL SERVICES

2.1 Issue of tickets

Tickets which entitle passengers to conveyance on Corporation services shall be issued at the fares specified herein, or at fares determined as a condition of a licence issued pursuant to the Transport Act 1962, and shall be used subject to and in conformity with the terms and conditions imposed pursuant to the New Zealand Railways Corporation Act 1981.

2.1.1 Right to decline tickets: The Corporation may decline to issue or renew any tickets.

2.1.2 Where tickets may be purchased: Tickets may be purchased from a Corporation booking office or from an authorised booking agency on the day or in advance of the day the passenger desires to travel.

2.1.3 Tickets to be purchased before boarding: Tickets are to be obtained before boarding Corporation services *except that* at stations where there is no booking office tickets are to be purchased from the guard.

2.1.4 Tickets purchased on a service: When tickets are issued by a guard to passengers entering a service at any station where tickets are available for purchase a booking fee of 20 cents will be charged in addition to the ordinary fare. In the case of children under fifteen years of age the booking fee shall be ten cents. When the holder of a season ticket is unable to produce such ticket for the journey being made, the ordinary fare shall be paid but no booking fee shall be charged. Concession, ten trip or return tickets shall not be issued by a guard.

2.1.5 Issue of concession tickets: Tickets on which any concession is granted should be purchased no later than 30 minutes before the departure time of the Corporation service by which such tickets are intended to be used *except that* applications for season tickets that are not stocked at the booking office concerned must be lodged with the Corporation at least three clear days before the ticket is required. The Corporation reserves the right to decline any application for such tickets if these conditions are not observed.

2.2 Transfer of tickets

Tickets issued to one passenger are not transferable to another person; and if they are used by any other than the person to whom issued they will (without prejudice to any penalty to which the transferor or transferee or any other person may be liable) be forfeited *except that*:

2.2.1 Ten trip tickets: Ten trip concession tickets on rail are transferable but where two or more passengers are travelling on one ten trip concession ticket such passengers must occupy seats in the same compartment or carriage.

2.2.2 Bulk travel accounts: Tickets issued in respect of bulk travel accounts will be transferable.

2.3 Availability of tickets

2.3.1 Routes and services: Tickets are available for use only over the routes or on the services specified on the tickets.

2.3.2 Period of availability: Tickets other than season tickets will be available for an unlimited time *except that* tickets issued for use on a particular day or time of departure will be available only for the period of the journey specified on the ticket *and except that* tickets bearing an endorsement restricting the availability for use up to and including the date endorsed thereon will be available for use up to and including that date only.

2.3.3 Expiry of tickets: The availability of all tickets shall expire when used or at midnight on the last day of the period of their availability and must be surrendered to the Corporation (e.g. to any guard or stationmaster) on their date of expiry. Tickets not surrendered on their date of expiry shall be given up at any time thereafter on demand being made by any Corporation employee.

2.3.4 Break of journey: A passenger holding an ordinary ticket for a distance of over 16 kilometres may break the journey at any point at which the service is timetabled to stop after travelling 16 kilometres from the original starting station *except that* rail suburban, ten trip concession and sleeping berth tickets will not be available for a break of journey. A break of journey will, however, be allowed if necessitated by the Corporation's services.

2.3.5 Season tickets: Season tickets will be available for use between the stations endorsed thereon, including intermediate stations, from the first to the last day inclusive of a calendar month *except that* season tickets may be issued for a broken period as provided in clause 7.3 *and except that* special conditions relate to the availability of school season tickets as provided in clause 7.2.

2.3.6 Concession tickets: Unless otherwise provided as a condition of issue, tickets issued at concession fares will have the same availability as the corresponding tickets issued at ordinary fares.

2.4 Alternative routes

Passengers holding tickets between stations where there are alternative routes will, if they have paid fares for the shorter route, be allowed to travel by that route only; but if fares are paid for the longer route passengers may travel by either route.

2.5 Separate sections

The fares for each separate section of Corporation services shall be computed separately and separate tickets shall be issued.

2.6 Return journey

The fare for a return journey shall be double the single journey fare.

2.7 Liability of Corporation

The Corporation is not liable for any loss, damage, or expense due to delays in transit of passengers whether arising from act of God, civil commotion, Queen's enemies, strikes, lockouts, or other labour disturbances (whether of employees of the Corporation or of other persons), floods, fires, accidents, or cancellation, suspension, or alteration of any timetable.

2.8 Conduct of passengers

Passengers on any Corporation service shall comply with all notices relating to the conduct of passengers while travelling on such service.

2.9 Children

2.9.1 Concession: Except as provided below, children under four years of age in the charge of a responsible person travel free; and children four years of age and under 15 years of age travel at