

15.10 Lost tickets

Refunds or re-issue of lost vehicle tickets or waybills may be allowed on vehicle tickets or waybills issued for travel on rail ferry services for which space has been reserved provided that the loss is reported to the Corporation up to and including the date and time of sailing shown on the lost ticket or waybill and provided also that the information supplied by the applicant in respect of the original booking can be confirmed to the satisfaction of the Corporation. An administration fee of 10 percent shall be deducted by the Corporation from the value of the lost ticket or waybill at the time of refund. No such charge will be made where a ticket or waybill is re-issued to replace a lost ticket.

15.11 Tie downs required on heavy vehicles

Vehicles exceeding 3.5 tonnes gross weight must be fitted with tie-down and jacking points to enable them to be secured to the deck of the vessel.

16. RESTRICTIONS**16.1 Transport Act 1962**

The Corporation may refuse to accept or carry any vehicles on the rail ferry service which at the time of embarkation on any rail ferry is a passenger service or taxicab service or rental service or goods service vehicle within the meaning of the Transport Act 1962, which is being used to carry on any such service or which is being used to carry on a service deemed to be a goods service for the purposes of that Act, and which is being used for any such service otherwise than pursuant to the authority and in conformity with the terms of a passenger service licence or a taxicab service licence or a rental service licence or a goods service licence or is being used otherwise than in conformity with provisions of the Transport Act 1962 and the regulations made thereunder.

16.2 Unsafe vehicles

The Corporation may refuse to accept or carry any vehicle considered by the Corporation or the Master of a vessel to be insecurely loaded or in any other way not safe for transit.

16.3 Loose containers of hazardous substances

No loose containers of petrol or other flammable or hazardous substances are to be loaded in any vehicle.

16.4 Fuels other than petrol, diesel, L.P.G. or C.N.G.

When a vehicle is powered by fuels other than petrol, diesel, L.P.G. or C.N.G. it must be certified as safe and roadworthy by the appropriate authority. Any such vehicles may be subjected to inspection prior to shipment.

16.5 Livestock

The carriage of livestock in motor vehicles on the Cook Strait rail ferries is subject to the terms and conditions set out in clause 43.

16.6 Dogs, cats, birds, etc.

Dogs, cats, birds in cages, or other small domestic animals, the property of motor vehicle owners who are passengers on the vessel, will not be accepted for carriage, *except that* domestic pets of this kind may be left in the owner's motor vehicle free of charge at the owner's risk and must not be removed from the vehicle during the voyage.

16.7 Hazardous substances

The carriage of hazardous substances in motor vehicles on the Cook Strait rail ferries is subject to the terms and conditions set out in clause 72. With the exception of petrol, L.P.G. or C.N.G. carried in the fuel tanks, hazardous substances shall not be accepted for conveyance on any road vehicle without the prior authority of the Corporation's Manager, Air/Sea Services.

16.7.1 Empty road tankers: Empty road tankers, and similar vehicles used for the transport of motor spirit, or like commodity, shall not be conveyed on the Cook Strait rail ferries unless accompanied by a certificate, issued by a qualified industrial chemist, to the effect that the vehicle is gas free. Empty road tankers, and similar vehicles used for the transport of motor spirit or like commodity, not accompanied by a certificate issued to the effect that the vehicles and tanks are gas free, shall be treated as hazardous substances and conveyed on *Arahanga* only and subject to the approval of the Corporation's Manager, Air/Sea Services.