

Passenger 2.12/2.14.6

2.12 Bulk travel accounts

2.12.1 Charges: Bulk travel accounts may be opened in multiples of \$100 subject to a minimum of \$200 at the following scale of charges:

Value of Travel	Amount Charged
\$100	\$90.00
\$200	\$180.00
\$300	\$270.00
\$400	\$360.00
\$500	\$437.50
over \$500	\$87.50 per \$100 value of travel over \$500

2.12.2 Availability: Account holders shall be issued with books of bulk travel vouchers which may be used to purchase tickets to the value of travel purchased, for use on all Corporation passenger services *except that* vouchers may not be used to purchase tickets for rail or road suburban services, sightseeing trips, special tours, or for motor vehicle or day excursion trips on the Cook Strait rail ferries. Bulk travel vouchers shall not be used for the purchase of tickets at concession fares.

2.12.3 Extension of bulk travel accounts: Bulk travel accounts may be extended during use in multiples of \$100 travel value by payment of the prescribed amount as set out in clause 2.12.1 provided that the last voucher in the account book has not been used.

2.12.4 Application for account: Application for a bulk travel account may be lodged with any Corporation District Traffic Manager, Area Traffic Manager, Stationmaster, Road Services Branch Manager, or Officer in Charge of a Road Services Depot.

2.12.5 Issue of voucher books: Bulk travel voucher books will be issued in the name of a firm, person or Government department. They will not be issued for the purpose of resale of tickets.

2.12.6 Issue of tickets: Tickets will be issued on presentation of the bulk travel voucher book at Corporation booking offices and authorised booking agencies only. Tickets must be held by passengers for each journey to be made. Tickets purchased using a bulk travel account shall be transferable.

2.12.7 Deduction of fare: The actual fare is to be deducted from the bulk travel voucher book when tickets are issued.

2.13 Off season tourist pass

2.13.1 Conditions: An off season tourist pass may be made available by the Corporation for use in lieu of a ticket on all the Corporation's rail and road passenger services, and for purchasing Cook Strait rail ferry tickets.

2.13.2 1982 pass: A non-refundable tourist pass shall be available at a fare of \$140 for a consecutive 14 day period between 1 February 1982 and 14 December 1982. The pass may be extended to a maximum of 28 days at an additional charge of \$9.50 for each additional day. Children under four years of age accompanied by a responsible person travel free and children over four but under 15 years of age may be issued a tourist pass at half fare.

2.14 Refund and re-issue of tickets

2.14.1 Tickets presented for refund: To qualify for a refund, unused or partly unused tickets must be presented before their date of expiry; or, where a seat has been reserved, within 3 months of the date of travel shown on the tickets.

2.14.2 Bulk travel account: Where a ticket or unused portion of a ticket which was issued from a bulk travel account is presented for refund, any refund which may be allowed will be credited to the relevant bulk travel account.

2.14.3 Defaced tickets: The Corporation does not undertake to refund money or to make allowance in respect of any ticket which has been mutilated or defaced.

2.14.4 Season tickets: No refunds will be made on season tickets or tourist passes surrendered to the Corporation during their currency.

2.14.5 Sleeping berths: A passenger presenting an unused sleeping berth ticket for refund or re-issue must do so earlier than 4 hours before the departure time shown on the ticket, in which case the refund or re-issue entitlement is as set out in clause 2.14.6. No refund or re-issue will otherwise be made.

2.14.6 Refund or re-issue entitlement: A passenger presenting a rail or rail ferry ticket other than a sleeping berth ticket for cancellation is entitled to a refund or a re-issue of the ticket as follows:

Ticket Presented	Entitlement
At least 7 days prior to travel date on ticket.	Full refund; or re-issue of the ticket.
Less than 7 days prior to travel date on ticket but more than 30 minutes prior to departure time shown on the ticket.	Refund of fare paid less 10 percent subject to a minimum refund of \$1.25; or re-issue of the ticket.
Later than 30 minutes prior to departure time shown on the ticket but within 3 months of the date of travel shown on the ticket.	Refund of fare paid less 50 percent subject to a minimum refund of \$1.25; or re-issue of the ticket at an additional charge of 25 percent of the fare.