

- (b) The normal through fare (including any applicable surcharge) for travel on that sector of the class to which that specified fare relates.

PART XXIV
TICKETING

109. Issue of ticket—(1) A specified fare shall not apply unless the ticket issued in respect of the travel concerned has been delivered to the passenger concerned no earlier than the date of issue indicated in it.

(2) Where a ticket issued in respect of any travel to which a specified fare relates comprises 2 or more conjunction tickets, that fare shall not apply unless—

- (a) Those tickets, when issued, together relate to the whole of that travel; and
- (b) Each of those tickets when issued—
- (i) Shows clearly on its face that it is a conjunction ticket; and
 - (ii) Carries on its face a document number; and
- (c) The document numbers of those tickets are consecutive in the order in which they are intended to be used.
- (3) A specified fare shall not apply unless the ticket issued in respect of the travel concerned, before its issue,—
- (a) Has had the audit coupon and agent's coupon removed from it; and
 - (b) Has been authenticated or validated by the person issuing it; and
 - (c) Has been completed in the name of a single passenger whose name appears on it; and
 - (d) Contains—
 - (i) Where it is not a conjunction ticket, either a single flight coupon relating to that travel or a series of flight coupons that together, and in the sequence in which they are contained in that ticket, relate to that travel;
 - (ii) Where it comprises 2 or more conjunction tickets, a series of flight coupons that together, and in the sequence in which they are contained in the successively numbered tickets, relate to that travel; and
 - (e) Contains a separate flight coupon for each sector of that travel that commences with either the commencement of that travel or one of the following events:
 - (i) A change of flight;
 - (ii) A change of carrier;
 - (iii) A change of class of service;
 - (iv) A stopover,—

and ends with either one of those events or the termination of that travel; and
 - (f) Shows clearly that passenger's itinerary; and
 - (g) Shows on each flight coupon, by means of the appropriate carrier code, the carrier on whose services the travel to which that coupon relates is to be undertaken; and
 - (h) Shows all the stopovers that are to be allowed to that passenger while undertaking that travel; and
 - (i) Shows on each flight coupon, in relation to the travel to which that coupon relates,—
 - (i) By means of the appropriate class code, the class of service on which that passenger is to travel on that flight; and
 - (ii) Any discount that has been allowed; and
 - (iii) The dates by which that travel is to be commenced and completed; and
 - (iv) The amount of baggage that passenger is to be allowed to carry without charge; and
 - (j) Except where one specified fare applies to the whole of that travel and either—
 - (i) No surcharge is payable in respect of the routing concerned; or
 - (ii) That fare is being used as the basis of an inclusive tour,—

shows, either in a single specified currency or in fare construction units, the calculations used in constructing the fare for that travel; and
 - (k) If issued in New Zealand, shows in New Zealand dollars the total fare paid for that journey, including any surcharges and adjustments; and
 - (l) Shows the form in which payment was made for that travel; and
 - (m) Where the ticket has been issued in exchange for some other ticket or for an MCO or PTA (whether or not that document was in turn issued in exchange for some other such document), shows the document number of the initial document issued and of every subsequent document; and
 - (n) Has not been altered except to the extent (if any) necessary to effect a new reservation (being a reservation that does not affect the application of the specified fare concerned; and
 - (o) Has every coupon contained in it that is not intended to be used endorsed with the word "VOID".
- (4) A specified fare shall not apply unless, before the commencement of the travel to which it relates, the appropriate coupon of the ticket issued in respect of that travel shows the number

of the flight on which the passenger is to undertake that travel, and one scheduled date of departure of that flight.

110. Tickets with restricted validity—Where a specified fare does not apply unless any ticket issued in respect of travel to which that fare relates has a restricted validity, that fare shall not apply unless the ticket issued in respect of the travel to which it relates specifies the restriction, and also specifies that there may be no voluntary change of the travel dates specified in that ticket unless those dates as changed do not breach the restriction.

111. Restrictions on transferability and refundability—Except to the extent (if any) provided elsewhere in this notice, a specified fare shall not apply if there is shown on the ticket issued in respect of the travel to which it relates any endorsement or restriction purporting to restrict the transferability of that ticket (in relation to the carrier concerned), or the extent to which a refund may be available in respect of that ticket,—

- (a) Unless that endorsement or restriction was imposed—
 - (i) Because that ticket was issued as a result of the involuntary rerouting of that passenger's travel; or
 - (ii) As an incident of the allowance of any lawful discount; or
- (b) That ticket is endorsed to the effect that no refund is to be made without the consent of the purchaser and the issuing carrier, or was issued—
 - (i) In respect of an MCO or PTA endorsed; or
 - (ii) Under an approved fair value exchange service agreement.

112. Endorsements generally—Except to the extent provided elsewhere in this notice, the application of a specified fare shall not be affected by any endorsement on the ticket issued in respect of the travel to which it relates.

113. Miscellaneous charges orders generally—A specified fare shall not apply in respect of any travel paid for by MCO unless—

- (a) The MCO concerned—
 - (i) Was issued by a carrier (either directly or through an agent); and
 - (ii) Specifies the person who or which is to provide the services specified in it; and
 - (iii) Is identified by a document number; and
 - (iv) Had the audit coupon and issuing office coupon removed from it before its issue; and
- (b) When that MCO is exchanged for a ticket for that travel, it contains both the appropriate exchange coupon or coupons and the passenger coupon; and
- (c) That MCO specifies that it is issued in respect of travel; and
- (d) Where that MCO has been issued in exchange for or in relation to any ticket, it shows the following matters in relation to that ticket:
 - (i) The points of departure and destinations of the travel to which that ticket relates;
 - (ii) The class and fare for that travel;
 - (iii) Any calculations that were required by clause 241
- (3) (j) of the General Tariff Conditions (as imported into this notice) to be shown on that ticket;
- (e) Where that MCO was issued in New Zealand, it shows, in New Zealand dollars, the amount paid in respect of the travel to which it relates; and
- (f) That MCO specifies the form of the payment made for it.

114. Payment for inclusive tour by Miscellaneous Charges Order—A specified fare shall not apply in respect of the travel component of an inclusive tour any other component of which has been paid for by MCO unless—

- (a) That MCO specifies the tour operator concerned as payee; and
- (b) The document number of the ticket for that travel component is entered on the exchange components of that MCO; and
- (c) The total value of the exchange coupons does not exceed the specified fare for that travel; and
- (d) The appropriate tour code has been entered on that MCO; and
- (e) Only one exchange coupon in that MCO relates to travel.

115. Miscellaneous Charges Order made out to 2 or more recipients—A specified fare shall not apply in respect of any travel paid for by MCO made out in the name of 2 or more recipients unless—

- (a) It is specified in that MCO that it is issued in respect of group travel; and
- (b) That MCO was issued by or on behalf of the carrier by which or on whose behalf the ticket concerned is or is to be issued.

116. Prepaid ticket advices—(1) A specified fare shall not apply to any travel paid for by PTA by any person other than the intended passenger, or paid for by PTA in a locality where that passenger does not reside, unless—

- (a) Where payment for that PTA was made to a carrier,—
 - (i) That carrier issued an MCO for that travel and retained its exchange coupon; and