

24. Interference

You may not interfere with the reasonable enjoyment or use of any other person's Telecom services.

25. Illegal use

You may not use, or allow anyone else to use, your Telecom telephone services for any illegal purpose or to annoy anyone.

26. Directions for use

You must comply with any reasonable directions we give you for using Telecom telephone services.

27. Permitted equipment

You must not connect any equipment to the Telecom Network unless it has a Telepermit or Telecom or Post Office Type Approval label. You must follow the instructions provided with the equipment when connecting it to the Telecom Network.

28. Repairs

You must not attempt to maintain or repair any part of the Telecom Network or any equipment rented from us, even if it is on your property. You should only permit a person to do this work if the person can show that he or she is authorised by us to do so.

29. Access

You must provide access to your home and property during normal business hours for any person who can show that he or she is authorised by us to inspect or do any other work on the Telecom Network or anything connected to it. Even if the purpose of the visit is to suspend or disconnect your Telecom telephone services, you must still provide access.

30. Indemnity by you

You will have to pay our charges for repairing damage to the Telecom Network caused by equipment not having a Telepermit or Telecom or Post Office Type Approval label which has been installed in your home or on your property or by sockets or permanent wiring not meeting, or installed to, our specifications.

You will not have to pay any charges for repairing damage to the Telecom Network caused by your equipment, sockets, or permanent wiring if you use only Telepermit or Type Approved equipment and have all your sockets and permanent wiring supplied and installed by us, or to our specifications.

31. Giving notice

You must send any notice which you wish to give us to your local Telecom Office. You can assume that we have received any such notice on the fifth day after the day on which it was posted.

32. Safeguarding or returning equipment

If your Telecom telephone services are suspended or the contract between us is terminated, you must take reasonable steps to safeguard any equipment which you have rented from us, or return it to us if we request you to do so.

33. Effect of termination of the contract between us on your responsibilities

Termination of the contract between us will not affect any of your responsibilities under these Standard Terms resulting from your use of our services prior to termination. Any provision of these terms affecting your responsibilities which is intended to apply after the termination of the contract between us will continue to apply.

Our Rights**34. Changes to these Standard Terms**

We may change these terms (other than the terms of this clause) from time to time. We will advise you of any changes by publishing a notice in metropolitan newspapers, or by sending you a notice. Any such notice may state the actual changes or give a summary of them. Changes may take the form of completely new terms. Whether we use newspapers or send you a notice, we will give you at least one month's notice of any changes. In any event you can ask for a copy of any changes to these terms and we will supply it free of charge.

35. Changes to charges

We may change the Standard Residential Rental from time to time. We will advise you of any change by publishing a notice in metropolitan newspapers, or by sending you a notice. Whether we use newspapers or send you a notice, we will give you at least one month's notice of any change. We may increase or decrease other charges for Telecom telephone services without giving you prior notice.

All charges are set out in our current Telecom List of Charges and are summarised in our current Customer Pricing Booklet.

36. Unpaid accounts

If any amount which you owe us is unpaid on the last date for payment specified in your account, we may charge you interest on that amount at the rate specified in the account. We may also suspend your Telecom telephone services.

37. Credit of Refunds

We may credit any refund we agree to give you towards your line rental or any other charges which you are due to pay to us or to any other member of the Telecom Group.